

# Visitor Policy for Chickasaw Nation Department of Health

**COVID19**

## **CHICKASAW NATION MEDICAL CENTER MAIN ENTRANCE HOURS: 6:30 A.M. TO 5:30 P.M.**

CNDH has adopted leading industry protocols to ensure the highest quality and safety standards that keep our patients, co-workers and visitors as safe as possible while on our campus.

We appreciate your patience and understanding as our response evolves and various protocols are updated on a regular basis. Ultimately, the goal is to maintain the safest environment possible for our patients and workers.

**The CNDH visitation policy can be subject to change depending on the hospital census and status of COVID-19 pandemic within the Chickasaw Nation and surrounding communities.**

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## **CNDH Clinic and Hospital Visitation Guidelines**

**Outpatient clinic patients scheduled for an appointment may be accompanied by one visitor.**

### **Exception: Outpatient Pediatric Clinics Across CNDH:**

Pediatric Clinics are allowed two designated PRs per patient during outpatient visits. The PR must pass screening to enter, COVID test is NOT required.

- Lobby occupancy will be monitored to ensure social distancing requirements are met. The second PR may be asked to wait outside if the waiting areas are over capacity.

CNDH screening policy remains in effect across all clinics and hospitals to protect our patients while meeting the needs of our communities. Patients, visitors, contractors, visitors, and patient representatives will be asked the **appropriate screening questions**, have their **temperature taken**, and are **required to wear a mask** while on campus:

**Patients** who screen positive for fever (100.0+) or any other symptom recommended by CNDH will be required to wear a yellow arm band for the duration of the visit and will be given a yellow screening form to present at appointment check-in. Visitors must pass screening to accompany patients inside.

Vendors and contractors scheduled to be onsite in addition to screening may be required to provide a negative COVID-19 test result before coming. The need for testing will be determined by the service receiving vendors or hiring contract employees and COVID clinic.

Okchamali's cafe is open, but individuals will practice safe social distancing while waiting on individuals to make food selections or waiting in lines. All customers are asked to wear a mask until they begin eating. Customers must re-mask once the meal has been completed.

Elevator use at all CNDH facilities is restricted to four individuals at one time.

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## > VISITOR POLICY - FOR INTERNAL USE ONLY

### Visitor Policy for Chickasaw Nation Department of Health

Furniture is spaced at appropriate distances throughout all health facilities. Individuals are asked not to move the furniture or congregate in groups in common areas.

CNDH will continue to maintain rigorous cleaning protocols at all locations during the COVID-19 pandemic.

COVID and Non-COVID adult end-of-life patient situation will be evaluated on a case-by-case basis.

Pediatric end-of-life patients will be evaluated on a case-by-case basis.

Due to the risk of COVID exposure, CNDH does not recommend bringing young children into a CNDH health facility unless absolutely necessary. Arranging childcare can be challenging for patients, therefore, young children will be screened and children over the age of two will be required to wear a mask. If parents bring children into a CNDH health care facility, they are assuming all risks of exposure to COVID-19. Children under the age of two are not required to wear face masks.

Unvaccinated patients or PRs traveling by air to an appointment must be COVID-19 tested no more than three days prior to traveling to the scheduled appointment. If the COVID-19 test is positive or a patient develops symptoms of COVID-19, the patient's appointment will be rescheduled prior to travel. If the test is negative, staff will advise the patient to keep a copy of the test result with them during travel and take precautions to protect themselves and others from getting COVID-19. Patient representatives with symptoms or positive COVID 19 test results will not be allowed entrance appointment.

For fully vaccinated patients or PRs, as of 10 July 2021:

- During travel, wearing a mask over the nose and mouth is required
- After travel, self-monitor for COVID-19 symptoms; isolate and get tested if you develop symptoms.
- You do not need to get tested or self-quarantine if you are fully vaccinated or have recovered from COVID-19 in the past 3 months.

### CNDH Inpatient Patient Representative Guidelines

**No visitors are allowed to visit patients receiving inpatient care at CNMC unless they are an approved PR.**

A **Patient Representative (PR)** is a person who has been approved/designated to accompany patients to an inpatient area when deemed necessary. Patient Representative guidelines generally apply but are not limited to CNMC inpatient, Surgery, OB or ED services.

All approved PRs, without proof of vaccination or recent COVID infection, will be COVID tested before being allowed to visit an inpatient.

All PRs must pass COVID screening to enter.

All approved PRs will be provided a green visitor pass they must present at CNMC entrances to be allowed access. Valid form of identification required.

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All patient PRs and other visitors assume all risks of exposure to COVID 19.

All PRs must be ages 18 and older. This does not apply to pregnant minors who may choose to have a minor patient representative/support person present during the care of her pregnancy.

All PRs cannot explore other areas of the hospital or loiter in the facility.

PRs are only allowed to visit the room of the patient they are visiting.

All PRs must have a valid photo ID to enter or re-enter the Chickasaw Nation Medical Center.

Unvaccinated patients or PRs traveling by air to an appointment must be COVID-19 tested no more than three days prior to traveling to the scheduled appointment. If the COVID-19 test is positive or a patient develops symptoms of COVID-19, the patient's appointment will be rescheduled prior to travel. If the test is negative, staff will advise the patient to keep a copy of the test result with them during travel and take precautions to protect themselves and others from getting COVID-19. Patient representatives with symptoms or positive COVID 19 test results will not be allowed entrance appointment.

For fully vaccinated patients or PRs, as of 10 July 2021:

- During travel, wearing a mask over the nose and mouth is required
- After travel, self-monitor for COVID-19 symptoms; isolate and get tested if you develop symptoms.
- You do not need to get tested or self-quarantine if you are fully vaccinated or have recovered from COVID-19 in the past 3 months.

**Emergency Department and Surgery Center:** Patients are allowed one patient representative (PR) per patient. The PR must pass screening to enter, COVID test is NOT required.

- Lobby occupancy will be monitored to ensure social distancing requirements are met. A PR may be asked to wait outside if the waiting areas are over capacity.
- *Exceptions:* Pediatric admissions may have two designated PRs that may alternate. End of life situations will be evaluated on a case-by-case basis.

**Acute Care and ICU (non-COVID patients only):** Inpatients are allowed one designated PR per patient and will require a COVID-19 test.

ACUTE CARE Exceptions:

- A PR who is fully vaccinated (+14 days after receiving second dose) will not be tested if experiencing no symptoms
- A PR who has had a confirmed positive CV-19test, has recovered and it has been at least 20 days but not more than 90 days since either the onset of symptoms and/or date of first positive test will not be tested.
- Proof of vaccination or a positive COVID test result are required.
- *Exceptions:* Pediatric admissions may have two designated PRs that may alternate. End of life situations will be evaluated on a case-by-case basis.

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## **Visitor Policy for Chickasaw Nation Department of Health**

**ICU:** Patients are allowed one designated PR per patient and will require a COVID test. ICU visiting hours are from 8:00 am to 10:00 pm

ICU Exceptions:

- A PR who is fully vaccinated (+14 days after receiving second dose) will not be tested if experiencing no symptoms
- A PR who has had a confirmed positive CV-19 test, has recovered and it has been at least 20 days but not more than 90 days since either the onset of symptoms and/or date of first positive test will not be tested.

### **Obstetric/Gynecology Unit:**

OB patients are allowed two designated PR per patient and will require a COVID test.

- One PR will be allowed to stay for the duration of the stay.
- The second patient representative (PR) will be allowed to stay during normal visiting hours in addition to the overnight PR. Visiting hours are 8am to 6pm
- Second PR may be allowed to stay past visiting hours if patient is still in labor, until delivery.
- Second PR must remain the same person throughout the patients stay.

Gynecologic/surgical admission patients are allowed one designated PR per patient and will require a COVID test.

OB/GYN Exceptions to being tested:

- A PR who is vaccinated (+14 after receiving second dose) will not require a COVID-19 if experiencing no symptoms.
- The PRs have had a confirmed positive CV-19 test, has recovered and it has been at least 20 days but not more than 90 days since either the onset of symptoms and/or date of first positive test.
- Proof of vaccination or positive COVID test results are required.
- For newborns admitted for phototherapy, 2 support persons will be permitted to stay for the length of the admission.
  - The support persons will stay for the duration with no switching
  - The support persons will limit trips off the unit and to other areas of the hospital for essential purposes only following all CNMC masking guidelines.
  - All support persons will be tested as outlined in the [COVID Testing for Admitted Patients Care Guidelines](#)